



Kaiser Partner MobileTAN

Registration and activation of a mobile device

Step 1

Download the Kaiser Partner MobileTAN App free of charge from the official iTunes App Store or Google Play Store to your mobile device (smartphone or tablet). These can be found in the corresponding store under the term «Kaiser Partner MobileTAN».

Step 2

Now log on to your computer or a mobile device via www.kaiserspartner.bank in the menu item E-Banking with your contract number and your personal password, which you have received by letter.

Step 3

You are now asked to change the initial password. Set your new password and click on «Change password». Upon confirmation, you will be directed to the conversion to CrontoSign under «Continue».

Migration to CrontoSign

You have recently decided to migrate to the new authentication method 'CrontoSign' and an activation letter has been sent to you.

If you have already received the activation letter, please click 'Letter received', to activate a first device or app and thereby complete the migration.

Letter received

Not yet

Step 4

To do this, open the Kaiser Partner MobileTAN App on your mobile device and scan the activation cryptogram that we sent you in a separate letter.

Step 5

The app will then calculate an activation code, which you enter at the appropriate place within the E-Banking and confirm with «Login». Within the app, click on «Progress to next step» at the bottom of the screen.

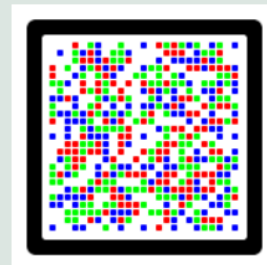
Step 6

With the registration cryptogram now displayed on your screen you will again receive a code to enter. Click on «Register» to complete the registration and receive a confirmation.

The activation of your mobile device is now complete.

Cronto Activation Step 2 – Activation Cryptogram

Please scan the cryptogram and enter the code that will be displayed on your Cronto app or device.



Code

Device name (optional)

Register

[Problems with the displayed code?](#)

Security instructions:

We recommend that you protect your mobile device or the Kaiser Partner MobileTAN App against unauthorized access, e.g. with a PIN query or biometric access protection.