



Kaiser Partner MobileTAN

Registration and activation of a mobile device

Step 1

Download the Kaiser Partner MobileTAN App free of charge from the official iTunes App Store or Google Play Store to your mobile device (smartphone or tablet). This can be found in the corresponding store under the term «Kaiser Partner MobileTAN».

Step 2

Now log on to your computer or a mobile device via www.kaiserpartner.bank in the menu item E-Banking with your contract number and your personal password.

Step 3

As usual, you will receive a security code by SMS, which you enter as the second step of the registration process and confirm with «Login».

Step 4

After successful login the field «Migration to CrontoSign» appears. Click on «Migrate now» and you will be taken to the Cronto registration page.

Migration to CrontoSign

In order to enhance security, you have to migrate to the new login procedure using CrontoSign.

Please click on the button 'Migrate Now'. You will be guided through the necessary steps.

Migrate Now

Migrate Later

Step 5

Open the Kaiser Partner MobileTAN App on your mobile device and scan the cryptogram displayed on your screen. The app will then calculate an activation code, which you enter at the appropriate place and confirm with «Login». Within the app, click on «Progress to next step» at the bottom of the screen.

Cronto Activation Step 1

To activate a Cronto device or app, please scan the cryptogram displayed here. Then enter the code displayed on your device in the response field below.



Code

Login

Not now

[Don't have a letter? Problems with scanning the code?](#)

Step 6

With the registration cryptogram you will again receive a code to enter. Click on «Register» to complete the registration and receive a confirmation.

The activation of your mobile device is now complete.

Security instruction:

We recommend that you protect your mobile device or the Kaiser Partner MobileTAN App against unauthorized access, e.g. with a PIN query or biometric access protection.