



# Kaiser Partner E-Banking

## Add an additional device

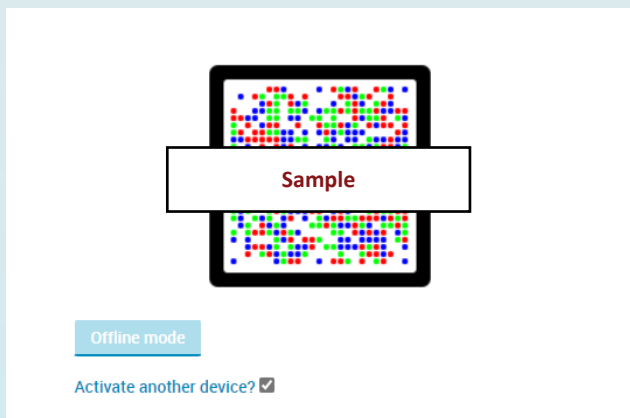
**Requirements:** To be able to add an additional device, you need:

- Your contract number and password
- A computer, laptop or tablet
- An already registered mobile device
- The new mobile device (smartphone or tablet)
- The letter „Your MobileTAN activation code“, if you received one when you activated your E-Banking.

**Important note:** Please contact **+423 237 83 33 (Banking for Professionals)** or **+423 237 80 80 (Private Banking)** if the device you have already registered is no longer available, you do not have an activation letter or your letter with the activation code is more than 30 days old.

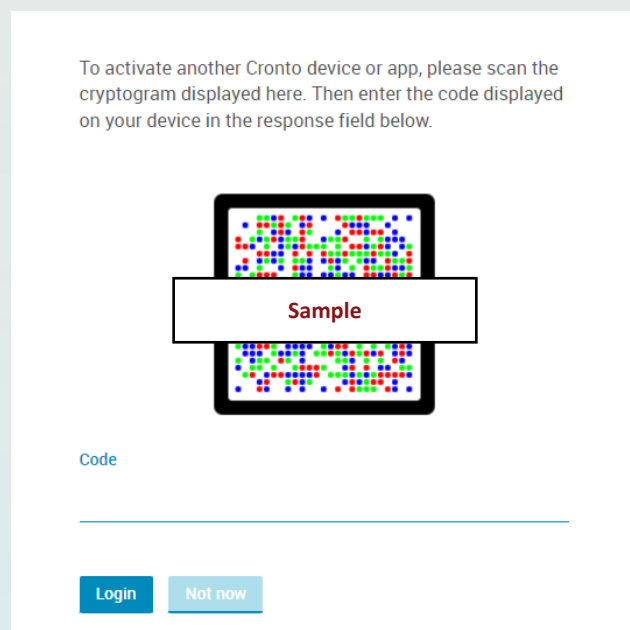
- 1 Download the free **Kaiser Partner MobileTAN app** from the official Apple App Store or Google Play Store to your new mobile device (smartphone or tablet). You will find this in the corresponding store under the term „Kaiser Partner MobileTAN“.
- 2 Now log in on your computer, laptop or tablet via <https://ebanking.kaiserp partner.bank> with your contract number and your personal password.
- 3 **Important note:** Please do not close the MobileTAN app from this step onwards until the registration process is complete.

Activate the option „**Activate another device?**“ on the login page and scan the cryptogram displayed on the screen with the device you have already registered.



- 4 Depending on whether you received a „Your MobileTAN activation code“ letter when you activated your E-Banking or not, you will now see different windows in your E-Banking.

**A) Didn't receive an activation code?** Your E-Banking will show you a window with another cryptogram.



Scan this cryptogram with your new device. The app will calculate an activation code from it, which you enter in the corresponding input field in E-Banking and confirm with „Log in“

**B) Activation letter received?** Scan the activation cryptogram on your „Your MobileTAN activation code“ letter with your new device. The app will calculate an activation code from this, which you enter in the corresponding input field in E-Banking and confirm with „Log in“.

Within the app, click on „Continue to next step“ at the bottom of the screen.

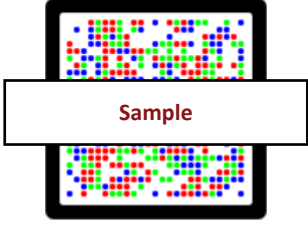


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5 An activation cryptogram now appears again in E-Banking.

Please scan the cryptogram and enter the code that will be displayed on your Cronto app or device.



Code

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Device name (optional)

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**Register**

When you scan this registration cryptogram, you will again you will again receive a code to enter in your MobileTAN app.

Enter this code in the corresponding input field „Code“ in E-Banking. Click on „Register“ to complete the registration and receive a confirmation. The activation of your mobile device is now complete.

### Support Intermediaries

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### Support Private Banking

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